

(This document is an English translation of the original version for reference purposes only. The original version is written in the Japanese language.)

# Notation based on the Act on Specified Commercial Transactions

## Sale Product

“VoiSona Voice Library” Subscription Service

## Operating Environment

Based on the operating environment shown in <https://voisona.com/download/>

## Distributor

Techno-Speech, Inc.

Arc Shinsakae Building, 1-14-13 Aoi, Higashi-ku, Nagoya, Aichi 461-0004, Japan

## Operating Officer

Representative Director Keiichiro Oura

## Contact

Please use this following web form to contact us regarding product purchases, etc.

<https://voisona.com/inquiry/>

Operating hours: 10:00 AM to 5:00 PM (excluding Saturdays, Sundays, and public holidays).

## Phone Number

052-439-6911

## Email Address

[voisona.support@techno-speech.com](mailto:voisona.support@techno-speech.com)

## Other Expenses

Internet communication charges and the cost of equipment, etc., needed to receive the service. (There are no shipping fees as the product is provided in a digital download format. Customers are responsible for any communication or packet charges needed when using the service.)

## Returns and Cancellations

Because of the nature of the service, once product purchase procedures are completed, cancellations and refunds cannot be made. Cancellation of automatic renewal may be made during the subscription period. If such cancellation is made, the service may be used until the day before the end of said subscription period. However, no refunds will be made on a pro-rated basis or any other basis.

## Time of Provision

Service will be available after payment for purchase of product is completed.

## Payment Method

Credit card payment (using Stripe, a payment system provided by Stripe Japan Corporation)

## Time of Payment

Payment will be made at the time of purchase. The subscription period will be renewed automatically

and payment will be made automatically when the one-year or one-month subscription period has ended.

**Sales price and period of validity of application**

Based on the price and expiration date shown in <https://voisona.com/> for each service.